

Managing Conflict

All of us experience conflict. It can cause lost productivity, working poorly as a team, and stressful relationships if not handled with a timely and respectful resolution. At times we lose sight of the fact that all this conflict is normal. So long as people are individuals there will be the potential for conflict. Since you can't prevent conflict, the most important thing is to learn how to handle or manage it in productive ways. That's what this workshop is designed to help you do.

Meet the instructor: [Judy Ringer](#)

Unless otherwise noted, all classes will be held at CAPS, 32 College Street, Montpelier	
Location:	CAPS
Time:	9:00 – 4:00
Cost:	\$110.00
Course Code:	045157
Session Code:	Date specific: See Electives calendar for session code
Instructor:	Judy Ringer
Registration Deadline:	5 business days in advance of the course