



SUCCESSFACTORS USER GUIDE

This Guide is For:



Field HR Staff

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FIRST TIME LOG ON/ RESETTING PASSWORD

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First Time Log On – State of Vermont Employees

This section will provide information on your access as a State of Vermont Employee.

humanresources.vermont.gov



State of Vermont Employee Career Site



[First Time Login](#)

[Login](#)

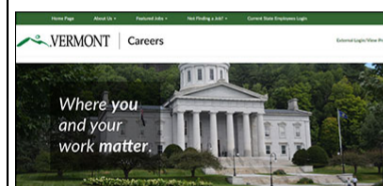
CAREERS

humanresources.vermont.gov/careers

We have Transitioned to our New Careers Site!

- We are very excited about this new site and are confident you will find it much more user-friendly!
- You will see below how to access Career Opportunities and other information whether you are an External Candidate or a current State Employee.
- All the other content that was currently under the "For Job Seekers" section has been moved over to the new site: careers.vermont.gov.

For External Candidates



External applicants [enter here](#) to search and apply online for job openings that match your skills and goals.

The new website is careers.vermont.gov. You can bookmark for direct access.

For State Employees



[First Time Login](#)

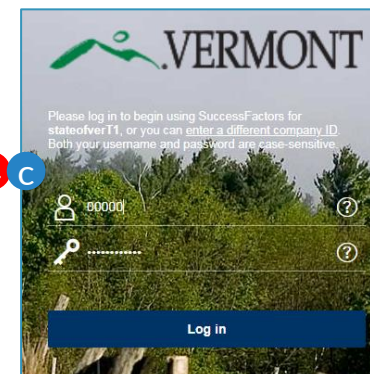
[Login](#)

Current employees can now use our new Career Site, SuccessFactors, to search and apply for jobs online. If

4b

Current State Employees Login

4c



- 1) As state employees, you will be able to access the new SuccessFactors Recruiting and Careers Site from the DHR website, (humanresources.vermont.gov) either by going to the login widget on the right hand column of the Home page (adjacent to the VTHR Login) or
- 2) Going to the "For Job Seekers" Page (humanresources.vermont.gov/careers)
- 3) You must select 'First Time Login' the very first time you attempt to access the system. This will take you to a page (not shown here) that will:
 - I. Review the new site's terms of use.
 - II. Take you through the first time login instructions explained on the next 3 pages.
 - III. Link you to help/user guides.
- 4) **Only after you have set your password** you may access the site in the future by:
 - a) Using the login link on the DHR Website widgets.
 - b) Using "For Current State Employees Login" Link on the external careers site.
 - c) Bookmarking the SuccessFactors Login Page.



FIRST TIME LOG ON

Logging In/Setting Password– State of Vermont Employees

Please log in to begin using SuccessFactors for stateofverT1, or you can [enter a different company ID](#). Both your username and password are case-sensitive.

Forgot Password?

Enter your username:



No State of Vermont Email?

If you don't have a State of Vermont email, you won't be able to set your password in this way.

Please contact Recruitment Services at:
802-828-6700 or toll free at 855-828-6700
Select Option 1, then Option 4

Email: DHR.Recruitment@Vermont.gov

1

For the initial log in, you are required to change your password. Passwords can be changed/reset by the user with the "?" link beside the password login box.

2

You will be sent to the Forgot Password Screen. Enter your **User ID (Your State of Vermont Employee ID)** and click "Reset"



RESETTING PASSWORD

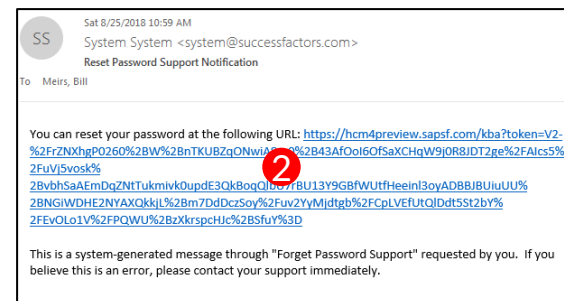
Logging In/Changing/Resetting Password– State of Vermont Employees

1

An email notification will be sent to your **State** email with a hyperlink to reset your password. See password requirements on Reset screen. Please close out of the browser completely.

2

Click the hyperlink that was emailed to you or **Copy** and paste into your browser. Complete the fields as required then select the 'submit' button.



Reset Your Password

- Passwords must be from 8 to 18 characters long.
- Passwords are case sensitive. They are required to be mixed case.
- Passwords must contain at least one numeric character.
- Password cannot be same as any of the previous 10 passwords.
- Passwords may contain any combination of letters and digits.

Type your new password

Type your new password again

Submit →



RESETTING PASSWORD

Logging In/Changing/Resetting Password– State of Vermont Employees

1

You will get a “Reset Successful” Screen if you have successfully chosen a password and they match. You can then proceed to login by clicking **Back to Log In** button.

2

You will now be directed back to the login screen. You can proceed with your new password to log in to the SuccessFactors Recruiting system. If your computer is not used by anybody else or a public computer, you can store your login information in your browser.

Reset Successful!

Your password has been successfully reset. Click the button below to return to the login page.

1

Back to Log in →



VS.

SAP SuccessFactors

WHAT'S THE DIFFERENCE?

The New SuccessFactors Recruiting system is only for:

- Searching and applying for positions at the state.
- Creating and Managing Job Requisitions.

All other functions you currently do in VT HR (timesheets, etc.) will remain the same.

HOME PAGE NAVIGATION

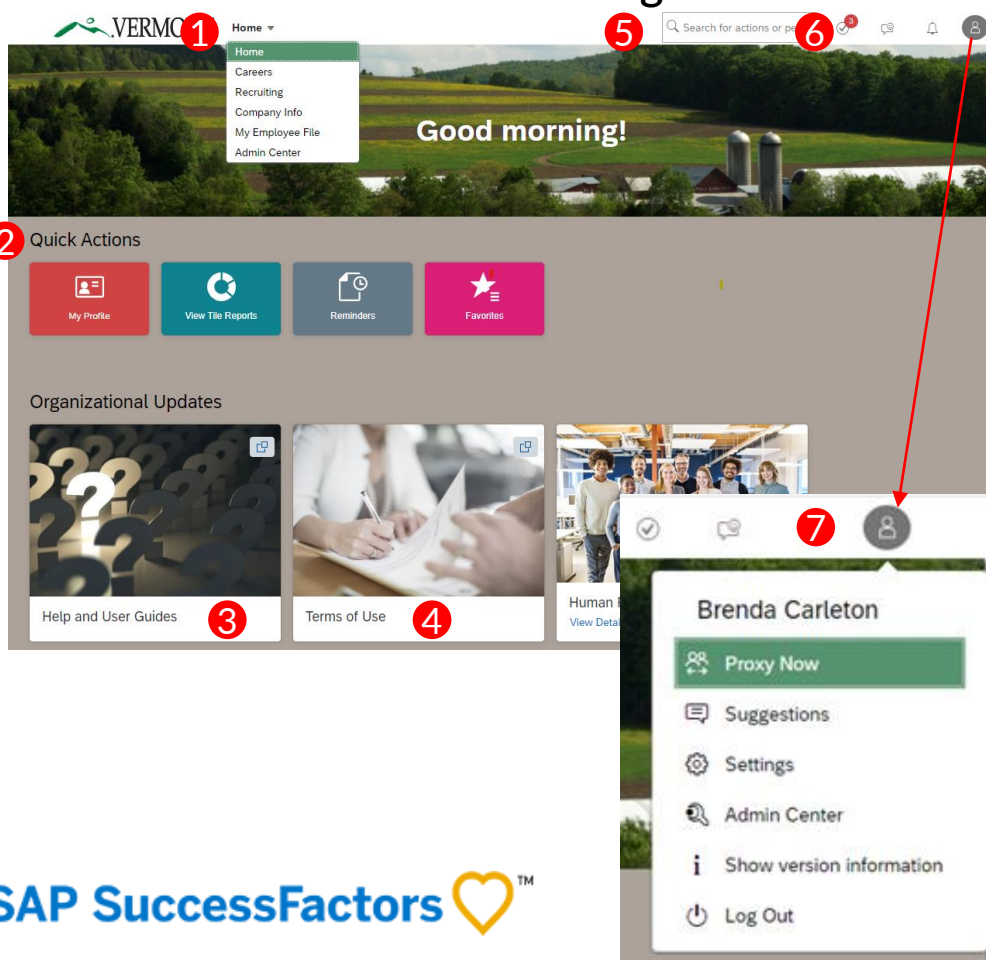
[9. Home Page Navigation Tour](#)

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HOME PAGE NAVIGATION

Tour of the HR Field Home Page



Upon logging into the Success Factors Recruiting portal, you will be directed to your **home page**. The Home Page is a **Card Catalog**, with blocks of cards. Each card created is accessible to users based on specific role created in the portal.

1) **Home Tab** – All users have at least 4 dropdown options. All users will have “Home”, “Careers” and “My Employee File”. Click on “home” to show the dropdown options, then hover over each drop-down menu and click to select. Based on your role, you may have other options.

- **Home.** Is your home page for accessing any “To Do’s”, easily accessible job aid documents, and Quick Links.
 - **“Careers”** brings users to any current jobs posted within the State of Vermont for internal or external applicants. Searching and applying for jobs is detailed further in this document.
 - **“Recruiting”** brings users to a list of all requisitions assigned to the user.
 - **“My Employee File”** brings users to their personal information in relation to work experience, previous employment, education and courses/continuing education.
- 2) **Quick Actions Cards:** Users will have at least 4 tiles, based on their role.
- **“My Profile”** brings users to their personal information

- in relation to work experience, previous employment, education and courses/continuing education.
 - **“View Tile Reports”** a pop-up box shows users the analytics tiles that used to appear on the home page.
 - **“Reminders”** displays any reminders that were set.
 - **“Favorites”** where users can select links from the “Available” tab to create shortcuts
- 3) **Help and User Guides:** This tile will display useful help resources. For example, you may see a Job Aid for navigating through the SF Recruiting Portal.
- 4) **Terms of Use** for logging into SuccessFactors System. You should review upon your first login.
- 5) **Search Bar:** The search bar allows users to search by category on the job they are seeking. After typing in the search bar, a list of possible items will drop down where users can choose what they are looking for.
- 6) **To-Do List** Notifications will appear here when you have tasks assigned to you.
- 7) **Account Navigation** – “Employee Profile” (the picture icon) has a drop down to select one of the following: “Settings” and “Log Out”.
- **Settings** allows users to, enable mobile.
 - **Log Out** allows users to logout of the system.

APPROVING A REQUISITION

[9. Navigating to Position Details](#)

10. Validating Position Details

13. Adding an Approver

14. Requesting Time and Labor Data

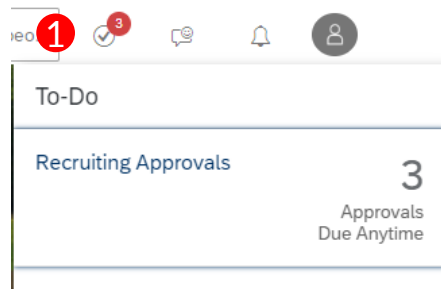
15. Sending to Next Step in Approval Path

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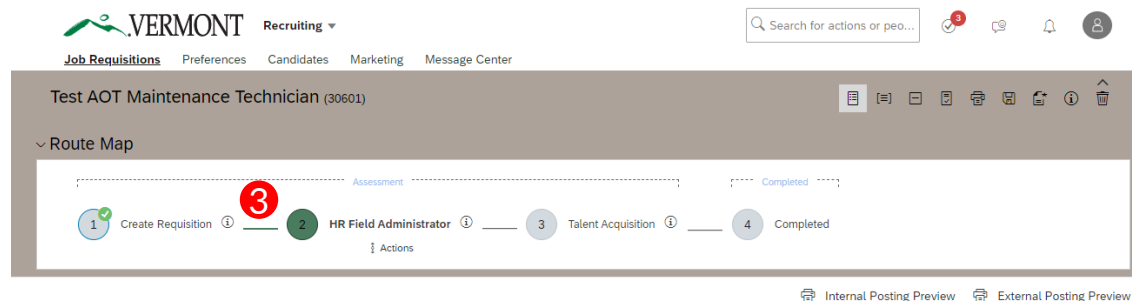


APPROVING A REQUISITION

Navigating to Position Details



Recruiting Approvals		
	2 HR Field Administrator Requisition for Test AOT Maintenance Technician (30601), Jason Tremblay (Hiring Manager)	No Due Date
	HR Field Administrator Requisition for Transportation Operation Technician II (29901), Michael Booth (Hiring Manager)	No Due Date
	HR Field Administrator Requisition for AOT Technician I - Assistant Bridge Inspector (30062), Pamela Thurber (Hiring Manager)	No Due Date



Job Requisition Detail - Job Profile
Req Id

30601

Position Details

Job Requisition Detail - Job Profile
Req Id 1171

Position Details

The hiring manager is requested to provide as many details as possible in this section. If you have any questions, please call the Talent Acquisition Team at 828-6700.

* Position #/Position Title: 860336

New Position/Replacement: Replacement

Incumbent:

* Will this position supervise?: No

* Department Name: Transportation Agency

* Location: Middlebury

Job Code: Update

Job Role: Update

Number of Openings: 1

* Position Status: Interim

End Date of Position: MMDDYYYY

* Schedule Type: Full Time

* Multi-Level: No

1

After you have logged into your SuccessFactors, click on the To-Do menu on your home page.

2

Select the Requisition that is pending approval by placing your cursor over the HR Field Administrator link and clicking.

3

You will now be on the Job Requisition Screen. This page includes the "Route Map" and the details to be completed before the requisition is advanced to the Talent Acquisition team.

4

Validate the position details and enter corrections as required. The following pages will take you through what you are required to complete.

APPROVING A REQUISITION

Validating Position Details

1 Save and Close
Close Without Saving
+ Add Approver
→ Send to Next Step
← Send to Previous Step

Job Requisition Detail · Job Profile
Req Id

29901

Position Details

The hiring manager is requested to provide as many details as possible regarding this job opening. If you have any special instructions regarding this job opening, please provide them in the comments section.

* Position #/Position Title

861162/Transportation Operation Technician ?

New Position/Replacement

Replacement

Previous Incumbent

Kevin Sargent

* Will this position supervise?

No

* Department Name

Transportation Agency

* Posting Location

St Johnsbury ?

* Posting State

VT

3 Job Code

Update ?

Job Role

Update

2 Cancel Job Requisition

Update the job role

4 Select the job role that matches your requisition

Job Family

--Select Family--
 --Select Family--
 Boards & Commissions
 Classified
 Non-Classified
 RMK ONLY JOB POSTING

1

If there are errors that cannot be corrected at this time, or if the position is not ready for recruitment, scroll to the bottom of the page and close the pending requisition or send it back to the hiring manager until the issues are resolved.

2

If this requisition will NOT be approved for recruitment, enter a note in the comments that the Hiring Manager needs to cancel the requisition, using the button in the bottom right corner of their screen.

3

The hiring manager created the job opening with an internal job title. At this stage, the job code needs to be populated to pull in relevant data from VTHR and to later send data to VTHR at the time of hire. Enter the job code of the position by clicking on the Update button.

4

A box will open. Click on the drop down to select the Job Family

- Vermont_Classified provides a list of all classified job codes for which we have class specifications in the system.
- Vermont_Non Classified is for all other job codes (temporary and exempt).
- Boards & Commissions and RMK ONLYJOB POSTINGS are for use by Boards & Commissions and Talent Acquisition only.

APPROVING A REQUISITION

Validating Position Details

1

After you click on the family, a list of job codes and titles will appear. Use Control F on your keyboard to create a search box. Enter the job code (or a keyword from the title) to find the correct item in the list.

2

Click on the correct job code/title and the job profile will appear.

3

Click on "Select"

4

Click on Yes, Overwrite Job Role.

5

The correct Job Code and Title are now populated in the requisition.

1

Update the job role

Select the job role that matches your requisition

Job Family

Update the job role

Select the job role that matches your requisition

Job Family

Specialist
811801_AOT Maintenance Equipment Specialist II
811900_Landscape Architect
812000_Bridge Maintenance Worker II
812100_Bridge Maintenance Worker III
812200_Bridge Maintenance Worker IV
812300_Bridge Maintenance Worker V
820000_Central Garage Regional Supervisor
820100_Transportation Operations Technician I

2

820101_Transportation Operations Technician II

Select job code:

820101

Select

820102_Transportation Operations Technician III
830000_IT Enterprise Architect I
830100_IT Enterprise Architect II
830200_IT Enterprise Architect III

820101_Transportation Operations Technician II

T

Job Code

820101

T

Overview

This is an exciting opportunity to perform maintenance work for the Agency of Transportation (VTrans) involving a variety of tasks relating to the state transportation system. The Transportation Operations Technician II is responsible for routine maintenance and repair work. Duties typically require the use of a variety of tools and vehicles. Overtime work is required, particularly during the winter months, and is considered a condition of employment. A newly hired employee must complete all VTTC training requirements for the Job Development Plan (JDP) and demonstrate knowledge and skills in a minimum of six areas of maintenance or construction activities. The work is performed under the supervision of an AOT Area Maintenance Supervisor or higher-level maintenance worker. These positions have many opportunities for career development.

Cancel

3

820101_Transportation Operations Technician II

Select job code:

820101

Select

4

Confirm Job Role Change

✓

Selecting a new job role for this requisition will cause the current job profile to be over-written (along with related fields). Are you sure you want to do this?

Cancel

Yes, Overwrite Job Role

5

Job Code

820101

Update

?

Job Role

820101_Transportation Operations Technician II

Update

APPROVING A REQUISITION

Validating Position Details

1

Salary Details

Pay Grade

16

Pay Plan

CLS

Step

1

?

Hourly Rate

15.82

MFA

0

Officer Code

No Selection

?

Work Group

2

Officer Code

No Selection

?

3

Involved Parties

Hiring Manager

Michael Booth, AOT Senior Manager II

Find User..

?

Hiring Manager Additional Users

Manage Additional Users

?

Lance Duquette, Melissa Gagnon,

Re-apply personal preferences

HR Field Administrator

Courtney O'Brien, HR Manager

Find User..

?

HR Field Team

Admin-selected Groups: HR Field, HR FIELD - NOT LISTED ON CREATE A REQ/VISIBLE TO ALL REQS

Manage Additional Users

Re-apply personal preferences

Talent Acquisition

Keisha Pollard, Talent Acquisition Specialist

Find User..

?

Talent Acquisition Team

Admin-selected Groups: Talent Acquisition Members, HRIS, Configuration Team

Manage Additional Users

Re-apply personal preferences

Appointing Authority or Delegate

Todd Law, AOT Senior Manager III

Find User..

?

Clear

Business Office

Find User..

?

Clear

Overview

Providing a brief "overview" paragraph in the job posting is a recommended best practice. Please paste a draft below.

Overall Comments

Use this comments section to provide any special instructions or notes about this recruitment, such as time & labor codes, multi-level recruitment, posting durations greater than 10 business days, etc. The comments will be recorded as part of the permanent history of this requisition.

Comment

please post for 10 business days

please post as TOT IIII

1


The Salary Details are now populated from the Job Code. Validate that these are correct and as expected.

2

Enter the Officer Code of the position from the drop down list. If bargaining unit information should be added to the posting description, please make a note in the comments box at the bottom of the requisition page.

3

Validate that the correct parties are entered in the requisition. In this example, the hiring manager submitted the requisition without adding the Appointing Authority (or designee). Entering the Appointing Authority in the "Involved Parties" creates an email notifying that person that a requisition has been submitted. No action will need to be taken by the Appointing Authority. To obtain approval by the Appointing Authority or designee via the system, use the Add Approver button at the bottom of the requisition screen. (See Next Page - "Add Approver")



Save and Close

Close Without Saving

Add Approver

Send to Next Step

Send to Previous Step

14

APPROVING A REQUISITION

Adding an Approver - Optional

1 **+ Add Approver**

Job Requisition for 820101_Transportation Journeyman Maintenance Worker

Add Approver

Find the users you want to add as Modifiers.

Find: All Employees

Filtered by: All Dept IDs, All Departments, All Locations, All Groups

With: First Name, Last Name

Using: Starts With, Search Users

Cancel & Return to Form

With: First Name John and Last Name Rowe

Using: Starts With, Search Users

Results

Name
<input type="radio"/> John Rowe Transportation Agency

Choose Another Add Selected Cancel & Return to Form

820101_Transportation Operations Technician II(29901)

Add Approver

Use the action arrows to arrange the order in which the users will receive your form. Once you click **Save Changes**, you can't undo your selections.

Selected Users

Name	Department
John Rowe	Transportation Agency

Add More Save Changes Cancel & Return to Form

Are you sure you want to save your changes? You can't undo your selections.

OK Cancel

81010T_AOT Maintenance Worker II - Temporary (30601)

Route Map

1 Create Requisition 2 HR Field Administrator 3 John Rowe 4

Assessment

Actions

- 1 Click on the Add Approver button and a new screen will open.
- 2 Enter the First and Last Names of the Approver and click on Search Users
- 3 Select the correct user from the list of search results, then click on the Add Selected button.
- 4 Click on Save Changes
- 5 Click OK
- 6 The Approver is now added to the Route Map






NOTE:

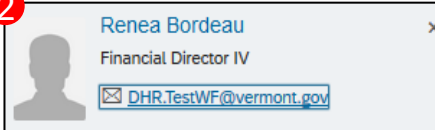
This step will add the Approver as a "hard stop" in the Route Map. Use of this step is **optional** based on the **Department's** business process.

APPROVING A REQUISITION

Requesting Time and Labor Data

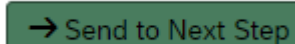
1 a Business Office Find User... Clear

1 b    Gail Rushford on behalf of Jennifer Cliche

2  Take Action

3 **Overall Comments**
Use this comments section to provide any special instructions or notes about this recruitment. The comments will be recorded as part of the permanent history of this requisition.

Comment

4 

5 **Overall Comments**
Use this comments section to provide any special instructions or notes about this recruitment, such as time & labor codes, multi-level recruitment, posting durations greater than 30 days, etc. The comments will be recorded as part of the permanent history of this requisition.

T&L Info

Taskgroup: TAXPROVAL
TRG: 08TAX05
Workgroup: P11EX840P

Job Requisition Detail - Job Profile
Req Id 1171

Position Details

The hiring manager is requested to provide as many details as possible in the comments section to provide any special instructions regarding the requisition to the Business Office.

* Position #/Position Title 860336

New Position/Replacement Replacement

Incumbent

* Will this position supervise? No

* Department Name Transportation Agency

* Location Middlebury

Job Code 820101

Job Role 820101_Transportation Journeyman Maintenance Worker



TIP

Take a snip of the relevant Position Details (through Job Role) to paste into your email

1

There are 2 options within the system for requesting Time and Labor data from the department's Business Office:

- a) Add a Business Office representative to the Involved Parties. When you send the requisition to the next step, the system will trigger an email to that employee. The email includes details from the requisition and requests that the Time and Labor data be provided to you in 5 business days.

The system sends this email when Talent Acquisition approves the requisition.

- b) If you don't want to trigger the system generated email, don't put anything into the Business Office box. You can still use the system to select the staff member and send your own email.

Click in the Search box at the top of the page and enter the name of the person that you want to send your data request to.

2

Hover over the name that appears, and a box will pop up with the person's name, title, and email address. Click on the email address and a blank email will open in a new window. Take a snip of the position details and paste into your email.

3

Add any comments as needed.

4

Click on the Send to Next Step button.

5

Add Time and Labor Data to the "Overall Comments" found toward the bottom of the Job Requisition Details **prior to hiring** a candidate to that requisition.



APPROVING A REQUISITION

81010T_AOT Maintenance Worker II - Temporary(30601)

Route Map

1 Create Requisition 2 HR Field Administrator 3 John Rowe 4 Talent Acquisition 5 Completed

Send to Next Step

You're about to send this form to the next person(s) specified in the workflow.

Forward Form to John Rowe

Email Notification Comments

1

2

Send and Open Next Step

Sending to Next Step in Approval Path

1

Optional: Enter any comments that you want to include in the notification email that will go to the Approver at the next step (whether the Appointing Authority/Delegate or Talent Acquisition).

2

Then Click on the Send to Next Step Button.

3

The requisition is now pending approval at the next step in the Route Map

VERMONT Recruiting

Job Requisitions Preferences Marketing Message Center

Job Requisitions

Requisition Statistics

0 Candidates Forwarded 0 New Candidates 0 Current External Requisitions 0 Current Internal Requisitions Average Days Open 0

Items per page 10 Page 1 of 1

Approve Filter Job Requisitions All job requisitions Filter Options Display Options Highlight Job Title

Select All	Job Title	Req Id	Hiring Manager	Due	Candidates	Progress	Updated	Age(Days)
<input type="checkbox"/>	81010T_AOT Maintenance Worker II - Temporary	30601	Jason Tremblay	05/25/2022	-		05/19/2022	-

PRE-OFFER PROCESS

[19. "Pre-Offer to Hired" Business Process Steps](#)

[20. How to Manage Candidate Status in SuccessFactors](#)

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PRE-OFFER PROCESS

“Pre-Offer to Hired” Business Process Steps

Hiring Manager
Selects Finalist



Pre-Offer – Tax Compliance and Criminal History Declaration

- Hiring Manager moves candidate to Pre-Offer status
- Candidate receives notification and updates application
- Field HR receives notification that the application is updated
 - Complete Tax Compliance verification
 - Review Criminal History
 - Review STIP responses
 - Double check candidate’s name and SSN in VTHR to see if they could be a former or current employee. If they are a current employee, but have applied with an external account, please contact DHR.Recruitment@vermont.gov to have their internal and external accounts merged before proceeding.
- If candidate fails at this stage, notify Hiring Manager off-line and move to Not Selected status
- If candidate passes, go to next step

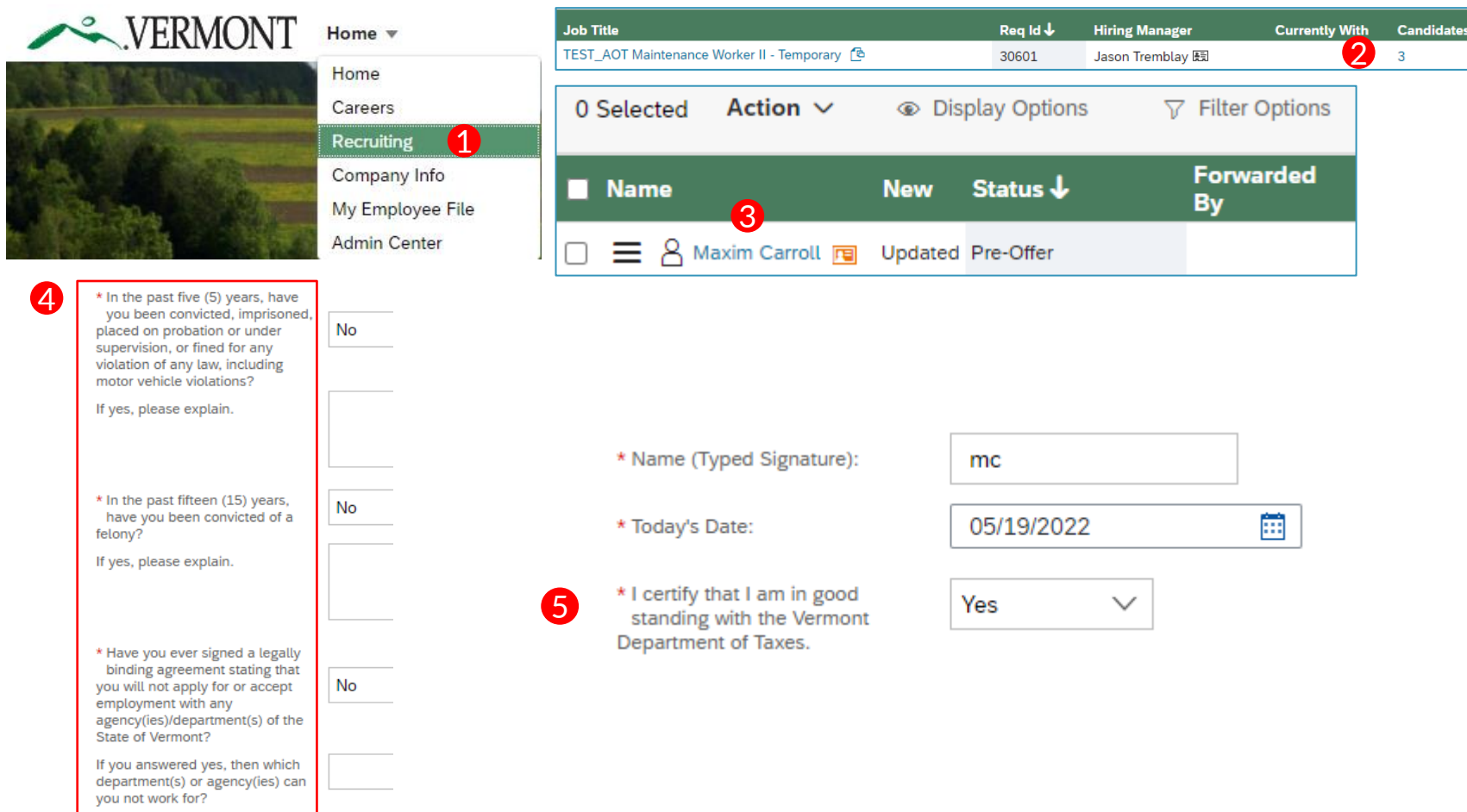
Ready to Hire

- Field HR moves candidate to Ready to Hire status
- Hiring Manager receives notification and contacts candidate off-line to provide verbal offer
- After candidate accepts verbal offer, go to next step

Offer

- Hiring Manager moves candidate to Offer status
- Field HR receives notification and completes written offer
- When candidate accepts offer, Field HR receives notification and moves candidate to Hired status
 - Candidates in Hired status are sent to HRIS (Manage Hire) through a data transfer

How to Manage Candidate Status in SuccessFactors



1 Go to Home and click "Recruiting."

2 Select the requisition by clicking the candidates.

3 Select candidate that is in "Pre-Offer" status by viewing the list of active candidates and clicking on the candidate's name.

4 You are now viewing the candidate's application.

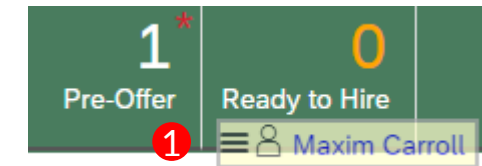
5 Review the candidate's responses to the Criminal History, STIP questions, and enter their name and SSN into VTHR to determine if they could be a former or current employee. If they are a current employee who applied with an external account, please contact DHR.Recruitment@vermont.gov so their internal and external accounts can be merged before proceeding.

5 Review the candidate's Tax Compliance statement. Use the SSN entered by the candidate to send an email to the Tax Department (Tax.Compliancesupport@vermont.gov.) or complete the self-service Tax Compliance Validation process.

These steps begin once you have received notification that the candidate has updated their application.

- 1** Go to Home and click "Recruiting."
- 2** Select the requisition by clicking the candidates.
- 3** Select candidate that is in "Pre-Offer" status by viewing the list of active candidates and clicking on the candidate's name.
- 4** You are now viewing the candidate's application.
- 5** Review the candidate's responses to the Criminal History, STIP questions, and enter their name and SSN into VTHR to determine if they could be a former or current employee. If they are a current employee who applied with an external account, please contact DHR.Recruitment@vermont.gov so their internal and external accounts can be merged before proceeding.
- 5** Review the candidate's Tax Compliance statement. Use the SSN entered by the candidate to send an email to the Tax Department (Tax.Compliancesupport@vermont.gov.) or complete the self-service Tax Compliance Validation process.

How to Manage Candidate Status in SuccessFactors



2 Move Candidate Return to List

Move Candidate

Candidates	Action Required
Maxim Carroll	<p>Select status to move candidate(s) to:</p> <p>3 Ready to Hire</p> <p>Please comment on the status change (optional):</p> <p><input type="text"/></p> <p><input type="checkbox"/> Allow candidate(s) who have not yet accepted latest DPCS statement ?</p>

Cancel
Apply Updates

Once the candidate has been cleared with respect to Tax Compliance, Criminal History and any other background check requirements applicable at this phase, **move the candidate into the Ready to Hire status**. This status will trigger the hiring manager to proceed with the conditional verbal offer.

- 1 Drag and drop the candidate from the Pre-Offer status on the pipeline to the Ready to Hire status
- OR
- 2 Click on the Move Candidate button (at the bottom of their application page)
- 3 Choose the "Ready to Hire" status in the drop down and then click on Apply Updates

OFFER PROCESS

22. How to Manage Candidate Status in SuccessFactors for Offer Stage

24. Offer Approval and Offer Letter Creation

25. Reviewing the Offer Letter

26. Sending the Offer Letter

27. Cancelling Offer Letter/Acceptance Notification

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How to Manage Candidate Status in SuccessFactors



Job Title	Req Id ↓	Candidates
TEST_AOT Maintenance Worker II - Temporary	30601	2 3

0 Selected	Action ▾	Display Options
------------	----------	-----------------

Name	New	Status ↓
<input type="checkbox"/> Maxim Carroll		3 Offer

Date: 08/29/2018
 User: Gail Rushford
 Comments: Start date 9/17/18, Step 1

Status: Offer



Helpful Tips:

- ✓ Keep your email notification open in another window or print it for easy access to position details on the req.
- ✓ Also – open Position Management in VTNR in another window to cross-reference and validate position details
- ✓ Be careful about copy/paste. If a space is entered in a field, the data feed will fail.

These steps begin once you have received notification that the candidate has been moved to Offer status.

1

Go to Home and click "Recruiting."

2

Select the requisition by clicking the number under candidates.

3

Select candidate that is in "Offer" status by viewing the list of active candidates and clicking on the candidate's name.

4

You are now viewing the candidate's application. Scroll down and note the hiring manager's comments on the right-hand side of the application.

Offer Approval (Optional Step) and Offer Letter Creation

Maxim Carroll (External Candidate)
 802-251-5550 | carrollmaxim@gmail.com | Cover Letter | Resume
 Application URL

1 Application

Candidate Status: Offer

Hiring Notes:

Mandatory Interview: No Selection

VTNR Feed:

* Hire Action Reason: New Hire

Rehire Employee ID (enter ONLY if candidate is REHIRE):

* Start Date: 06/06/2022

* Position # for VTNR: 123456

* Double Fill?: No

End Date of Position: MM/DD/YYYY

* Position Location: Barre

* Rate of Pay: 25.00

* Offer Expiration Date: 05/20/2022

2 Application Resume

Save Cancel Email Take Action

3

Print

Offer Approval Offer

Forward

History

Reopen for Consideration

Close From Consideration

Invite Candidate to Apply

Add To Requisition

Move Candidate

Invite Late Stage Applicant

Return to List

4

Applied

Correspondence

Letter

Application Status Audit Trail

Information

Maxim Carroll
 802-251-5550 | carrollmaxim@gmail.com

Country/Region: United States

Language: English US (English US)

Template: Offer_External

Subject: State of Vermont Offer of Employment

5



Make sure to save your changes or you will lose your work!



Tips and Notes:

- ✓ Search by Social Security Number in VTNR to validate whether the candidate is a New Hire, Rehire or Transfer before selecting the Hire Action Reason.
- ✓ The **Next Step Date Field** is a Required Field and should be filled in with new hire's next step date. For those who would not have a next step date (temps, etc.,) please use 1/1/1901.

Offer Approval is an optional step. If this step is required for your department's business process, **stop here and see the Offer Approval job aid**. Once you have the approval, return to these steps.

NOTE: The application includes a list of required fields. Some fields are required to populate the offer letter. This is not a multi-stage process, so all fields are required at the same time. Update and enter required fields, as applicable.

1

2

3

4

5

Once all required fields are entered, **click on the Save link** in the upper right corner. If you don't do this, you will lose your work!

Then, click "Take Action." Hover over the Offer item until the Offer Approval and Offer Letter options are visible.

Select the Offer Letter option.

Choose the correct letter type from the Templates dropdown: Internal, External or Temporary



OFFER PROCESS

Reviewing the Offer Letter

1

VERMONT

[TODAY]

Dear [CANDIDATE_FIRST_NAME] [CANDIDATE_LAST_NAME]:

I am pleased to offer you the [JOBREQ_TITLE] position with [JOB_REQUISITION_CUSTOM10]. This letter confirms the conditional verbal offer and acceptance we discussed recently.

This position is Pay Grade [JOB_REQUISITION_CUSTOM19] and you will start at Step [JOB_REQUISITION_CUSTOM19]. Should you choose to accept the position, your base salary for this position will be \$ [JOB_APPLICATION_CUSTOM11] per hour.

Once you begin employment, you will receive orientation information that will more fully explain all of the benefits of State employment. In the meantime, you can review standard benefits and compensation on the Department of Human Resources website.

Please review all the related documents, and if you accept the offer, click *Accept*. In the unfortunate event that you decide not to accept the offer, please select *Decline* and contact me immediately. This offer will expire on Friday, May 20, 2022.

As discussed, if you accept this offer, you will start employment on Monday, June 6, 2022. Details regarding location and start time of your first day will follow. If you have any questions or wish to discuss the offer, please feel free to contact me at 3935@successfactors.com.

We look forward to having you on our team!

Sincerely,
Jason Tremblay

0 documents attached

Back Cancel

Print Online Offer Verbal Offer Email as text Email as PDF attachment

Cancel Save As Draft Preview Next Step

3 Back Cancel

Cancel Save As Draft Preview Next Step

4

- 1 After you select an offer letter template, it will bring up a copy of the offer letter. The information will autofill based on previous information that was entered. You can edit the letter if needed.
- 2 Click on the Preview button
- 3 If edits are required, click on the Back button in the bottom left corner of the preview screen to make the necessary changes. If no changes are needed, skip to Step 5.
- 4 If you made changes and now the document is ready to send to the candidate, click on "Next Step."
- 5 This will show the candidates email at the top of the screen with a subject line. In the body of the email will be the offer letter. Press "Online Offer" at the bottom of the screen. NOTE: no other options are to be used.

Print Online Offer Verbal Offer Email as text Email as PDF attachment



OFFER PROCESS

Sending the Offer Letter

Email link to Online Offer Letter

1

Candidates: Maxim Carroll[carrollmaxim@gmail.com]

Language: English US (English US) ▾

Brand: Select Marketing Brand ▾

Template: Offer of Employment ▾

Subject: Email templates provides specific subject and message content, but are editable.
State of Vermont Offer of Employment

Message:

[[TODAY]]

Dear [[CANDIDATE_FIRST_NAME]],

An offer for [[JOB_REQ_TITLE]], Job Req ID # [[JOB_REQ_ID]] is now pending in your online applicant account with the State of Vermont. Attached find instructions for viewing and accepting your offer.

Please do not hesitate to contact me with any questions about this.

Thank you,

1 document attached

Reset Template

Email link to Online Offer Letter

2

From: 6499@successfactors.com
To: carrollmaxim@gmail.com
Date: Thursday, May 19, 2022
Subject: State of Vermont Offer of Employment

VERMONT

May 19, 2022

Dear Maxim,

An offer for TEST_AOT Maintenance Worker II - Temporary, Job Req ID # 30601 is now pending in your online applicant account with the State of Vermont. Please login to your account as soon as possible to view and accept your offer. Attached find instructions for viewing and accepting your offer.

Please do not hesitate to contact me with any questions about this.

Thank you,
Courtney O'Brien
Department of Human Resources

1 document attached

Back Send

Back Next



OFFER PROCESS

Cancelling Offer Letter/Acceptance Notification

Offer Letter: Maxim Carroll for TEST_AOT Maintenance Worker II - Temporary

1 Email sent.
Online offer successfully created and email notification sent.

* Send Offer to:
Subject: State of Vermont Offer of Employment

2

Offer Letter

State of Vermont Offer of Employment

Author: Courtney O'Brien
Send Mode: Online Offer
Offer Extended On: 05/19/2022
Offer Response: Pending (Not Viewed)

3

1 The final screen will show you that the email has been sent.

2 Click "I'm Done" at the bottom LEFT of your screen.

3 To cancel an offer, return to the requisition and select the candidate's name in the active candidate list. On the application page, scroll down to find the Offer Letter on the right hand side of the screen. Click on Cancel Offer

4 Once the candidate accepts the offer you will receive an email confirmation.

4



Bessie Mackie has accepted the conditional offer for Family Services Worker 02, 1067.

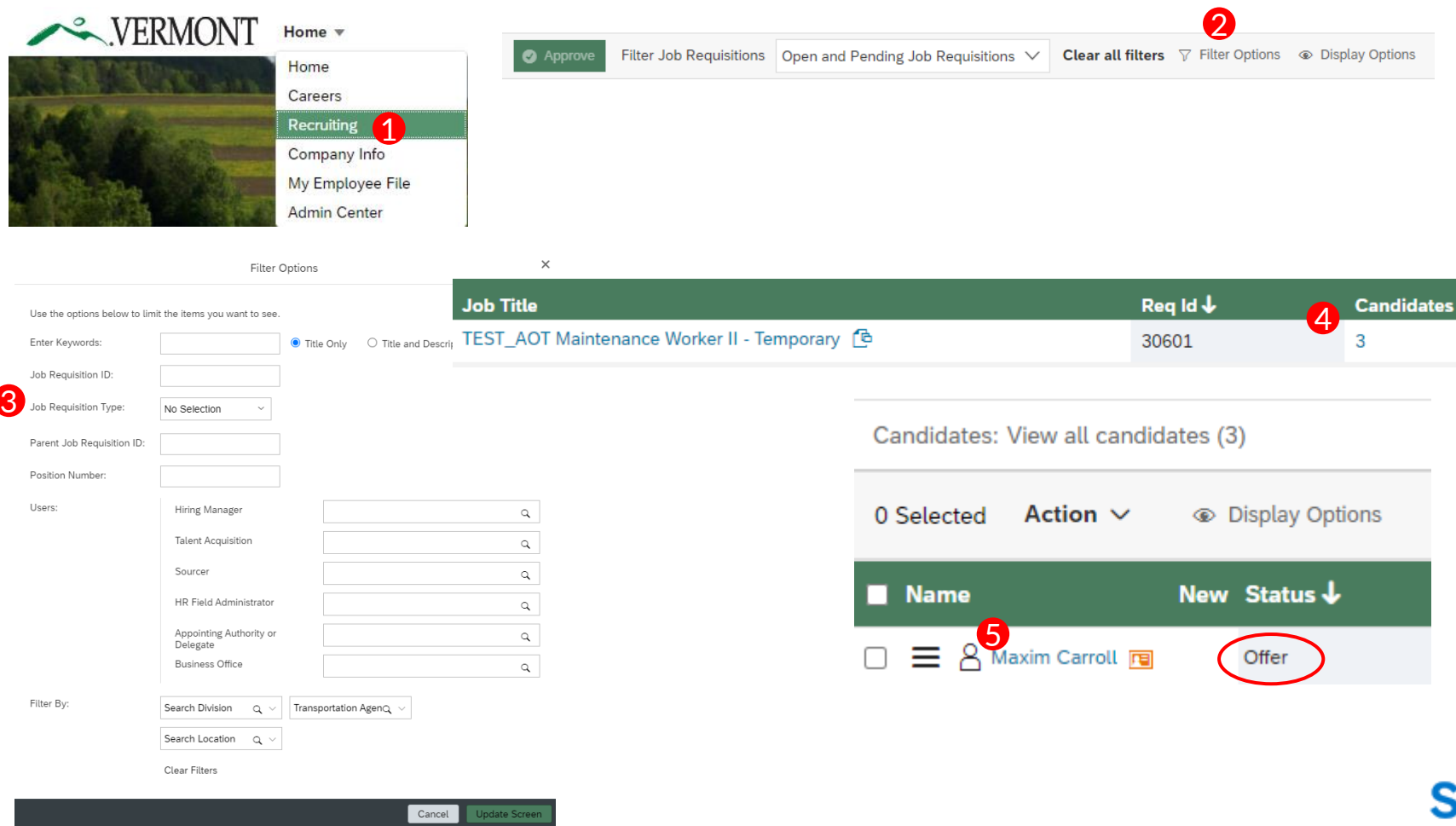
HIRE PROCESS

[29. Initiating the Hire Process](#)

[31. Moving to “Hired” Status and Closing out Requisition](#)

[Table of Contents](#)

Initiating the Hire Process



The screenshot displays the SAP SuccessFactors Recruiting interface. On the left, the 'Home' menu is open, with 'Recruiting' highlighted (Step 1). The main area shows a list of job requisitions. The first requisition is 'TEST_AOT Maintenance Worker II - Temporary' with ID '30601' and 3 candidates (Step 4). Below this, a 'Candidates: View all candidates (3)' section shows a list of candidates. The first candidate is 'Maxim Carroll' with status 'Offer' (Step 5). The 'Offer' status is circled in red. The interface includes various filters and search options on the left and top.

Initiate the Hire Process upon receipt of system notification (email) that the candidate has accepted the offer.

- 1 From the Home menu drop down, click on the Recruiting link.
- 2 To quickly find the requisition, click on "Filter Options."
- 3 A dialogue box will open. Enter the Job Requisition ID and click on Update Screen.
- 4 On the requisition list, click on the number in the Candidates column.
- 5 Select the candidate in Offer Status, by clicking on the person's name.

Initiating the Hire Process

1 You are now viewing the candidate's application. You may enter notes for HRIS in the Hiring Notes box. (for example: "Double fill approved xx/xx/xx by xx" OR "This is an internal xfr; actual start date is the beginning of the pp")

The details in the offer will be forwarded to HRIS by a data feed. You may review the offer letter by clicking on the link. It will open in a new window or download, depending on your web browser. To validate or overwrite the start date, enter the correct date in the "Hired Date" field.



Delete the dashes from the SSN or we will get an error in the file transfer to HRIS

Accuracy Alert

If you identify any errors (other than a change in start date) in the Offer, stop here. Once the discrepancies have been addressed, submit a new offer to the candidate and resume the hire process when the corrected offer has been accepted.

If your data is rejected in the data feed, you will receive a notification and be required to resubmit the Hire (after Talent Acquisition reopens the requisition). Errors that cannot be corrected this way will require a PAR.

Maxim Carroll (External Candidate)
802-251-5550 carrollmaxim@gmail.com Cover Letter Resume View Profile (53765) Application URL

Application Resume

Save Cancel Email Take Action

Application

Candidate Status: Offer

Hiring Notes: 1

Mandatory Interview: No Selection

VTNR Feed:

Hire Action Reason: New Hire

Rehire Employee ID (enter ONLY if candidate is REHIRE):

Start Date: 06/06/2022

Position # for VTNR: 123456

Double Fill?: No

End Date of Position: MM/DD/YYYY

Position Location: Barre

Rate of Pay: 25.00

Offer Expiration Date: 05/20/2022

Application

Additional Application Questions

SSN: 987654321

Comments + Add

Jobs Applied

Correspondence Send Email

Offer Letter

State of Vermont Offer of Employment

Author: Courtney O'Brien

Send Mode: Online Offer

Offer Extended On: 05/19/2022

Offer Response: Accepted

Candidate Responded On: 05/19/2022

Application Status Audit Trail

Tags

Favorite Add

More Information

Employee ID

Suffix: Jr.

Preferred Name

Street Address: 1221 Marlboro Rd.

Street Address

City: Brattleboro



HIRE PROCESS

Moving to “Hired” Status and Closing out Requisition

▼ Offer Letter

State of Vermont Offer of Employment

Author: Courtney O'Brien

Send Mode: Online Offer

Offer Extended On: 05/19/2022

Offer Response: Accepted

Candidate Responded On: 05/19/2022

Maxim Carroll (External Candidate)

802-251-5550 carrollmaxim@gmail.com Cover Letter Resume View Profile (53765) Application URL

▼ Application

Candidate Status

2 Hired

Please comment on the status change (optional):

3 Enter any applicable notes for the candidate audit trail

Hiring Notes

4 Enter any applicable notes necessary for the Actions team to validate Job Data

5

* Hire Action Reason

No Selection

Rehire Employee ID (enter ONLY if candidate is REHIRE)

* Start Date

MM/DD/YYYY

* Position # for VTHR

* Double Fill?

No Selection

End Date of Position

MM/DD/YYYY

* Position Location

No Selection

* Rate of Pay

* Offer Expiration Date

MM/DD/YYYY

VTHR Feed:

Changes pending. You must save your changes in order to keep them.

6

Save Cancel Take Action Application Resume

NOTE:

If there was just one opening remaining on the requisition, the status of the requisition will change to filled and candidates who were not previously dispositioned to “Not Selected” will receive a system generated email.

- 1 When you are ready to move the candidate to Hired status, verify that the Candidate has accepted the Offer.
- 2 Expand the Candidate Status dropdown to select Hired.
- 3 Enter notes applicable to the change in candidate status.
- 4 Enter Hiring Notes for the Actions team.
- 5 Validate that all fields required for the VTHR Feed are complete and accurate. Hiring Notes for the Actions team.
- 6 Save
- 7 Complete and submit a PAR within 24 business hours of moving candidate into Hired status.



ADDENDUM: GUIDANCE FOR EXEMPT POSITIONS - APPROVING REQUISITIONS AND HIRING

This Guide is For:



Field HR Staff

ADDITIONAL GUIDANCE FOR EXEMPT POSITIONS

Exempt Position Salary Details

Salary Details

Pay Grade	<input type="text" value="97"/>	→ 1
Pay Plan	<input type="text" value="OTH"/>	2
Step	<input type="text" value="0"/>	
Hourly Rate	<input type="text" value="0"/>	
MFA	<input type="text" value="0"/>	
Officer Code	<input type="text" value="No Selection"/> ?	

1

Exempt positions are a little different from Classified positions in that all of the required information under Salary Details may not populate when Field HR chooses an exempt job code when approving the Job Requisition.

The Pay Grade field under Salary Details may not populate for all exempt positions. In these instances, **manually enter the numeric pay grade; do not write "Exempt."**

If pay grade cannot be determined at the time the requisition is created, Field HR will need to ask their TA Specialist to update this field with the appropriate numeric value prior to moving a candidate into "Hired" status. A blank field or inaccurate value will cause a feed rejection. If this happens, TA will need to re-open the requisition to update the field, and the new hire will need to be pushed through the feed a second time.

2

Pay Plan, Step, Hourly Rate, and MFA should self populate for exempt job codes. If they do not, you can enter "OTH," "0," "0" and "0" respectively to complete those fields.



If any fields aside from "Officer Code" are left blank, a feed rejection will occur when a candidate is hired. Ensure that these fields display the correct values prior to moving a candidate into "Hired" status. If any fields are blank, please notify your TA Specialist so they can enter the values.