

# State of Vermont BCBSVT 2021 Open Enrollment

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June 26, 2020

# 2021 Plan Designs

Benefit	Select Care (in-network benefits)	Total Choice (\$300/\$600 deductible, out-of-pocket \$750/\$2,250)
Preventive Visit/MH/SUD	No charge	No charge
PCP/PT/OT/ST/Chiro	\$25	Deductible, 20% coinsurance
Specialists	\$30	Deductible, 20% coinsurance
Outpatient procedure	No charge	Deductible, 20% coinsurance
Inpatient admission	\$250	Deductible, 10% coinsurance
Emergency Room	\$75 copay	Deductible, 20% coinsurance
Diagnostic test (x-ray, blood work)	No charge	Deductible, 20% coinsurance
Imaging (MRI)	\$30 copay	Deductible, 20% coinsurance
Durable Medical Equipment	No charge	Deductible, 20% coinsurance

# COVID – 19

## Member Cost-Share

- Waive member cost-share for COVID-19 tests and treatment - inpatient, outpatient, urgent and emergency care visits and telehealth
- Waive member cost-share for Amwell's urgent care telemedicine visits, our national telemedicine service

## Expanded Telemedicine and Telephone Coverage

- Promote use of existing telemedicine services promoted, including virtual office visits and mental health support from local providers and through Amwell
- Expand access to telemedicine services including preventive visits for adults and children over age 2 and specific services (e.g. applied behavioral analysis, and physical, occupational, and speech therapy, and intensive outpatient therapy)
- Allow telephone-only visits for members and providers without access to audio/visual communications equipment

# Telemedicine Services

## Amwell Services Include:

Coronavirus Screenings

Respiratory Infections

Bronchitis

Urinary Tract Infections

Pharyngitis (sore throat)

Rashes

Conjunctivitis (pink eye)

Influenza

Sinusitis (sinus infection)

Nutritional Counseling

Lactation Support

Mental Health Services

## Local Telemedicine Services:

Mental Health Services

Medical Nutrition Therapy

New Patient Visit

Office Consultation

Inpatient Consultation

Smoking and Tobacco Cessation

Teledentistry

Therapeutic Procedure

Medical Genetics and Genetic Counseling

ESRD Related Services

Neurobehavioral Status Exam

# Cost Transparency Tool

- Helps you research cost and quality for thousands of providers and services so you can plan and manage your health care expenses in advance.
- Displays current benefit information
- Steps:
  - Log into the MRC ([www.bcbsvt.com/mrc](http://www.bcbsvt.com/mrc))

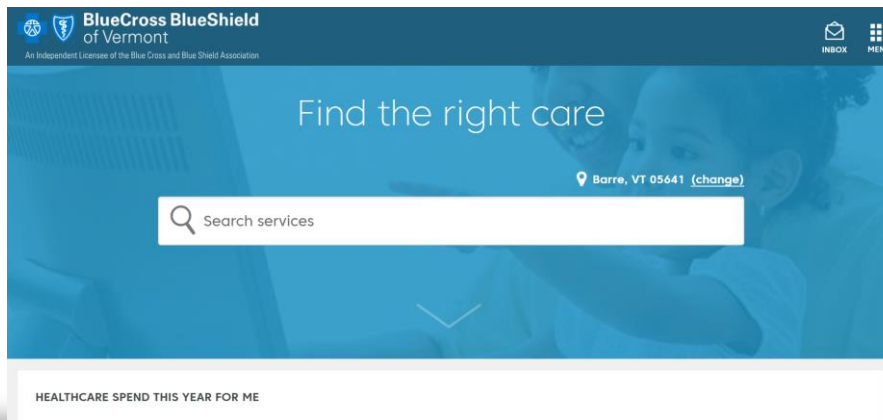
## Member Resource Center



### Estimate Costs

Research the potential cost for a medical procedure or services using the Change HealthCare Cost Transparency Tool, TrueView.

- Accept terms and conditions



# Tools & Resources

BCBSVT website: [www.bcbsvt.com](http://www.bcbsvt.com)

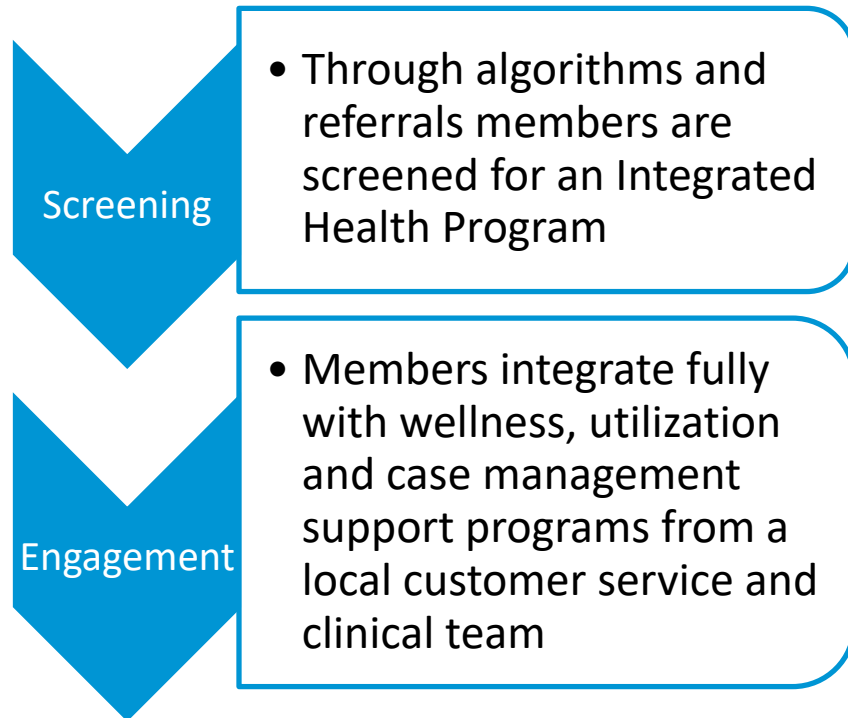
- Find a doctor
- COVID update center

## Member Resource Center

- View claims
- Summary of Health Plan Payments
- Contact customer service via secure message

# Integrated Health Programs

- Better Beginnings
- Care Coordination
- Case Management
- Prevalent Chronic Condition Management
- Rare Condition Management through Accordant Care



# Questions?

## ■ Customer Service

- Phone number: 888-778-5570
- Email: [customerservice@bcbsvt.com](mailto:customerservice@bcbsvt.com)
- Send secure message through the Member Resource Center

## ■ Visit us at [www.bcbsvt.com](http://www.bcbsvt.com)