

## **CLAIM FORM**

Please read requirements on reverse side

Fax to:
ASIFlex
(877) 879-9038
*No Cover Page Required*

							Page 1 of			
Last Name, First Name, MI (Please Print)				Emplo	Employer			Social Security Number or employee ID (EID) as appropriate		
D	_	dent C		City, St ssistance (day c	are, baby	<i>O</i> ,	•			
Name of Dependent	Age Dates Care Provided From To*		Care ded	ho is incapable of self care or under the age of 13 at  Name, Address, and Taxpayer Identification Number  of Care Provider			Cost for Care Period	ASIFlex use only		
		Total <u>I</u>	Dependen	<u>it Care</u> Amount Requeste	d ———					
I provided the depende *Claims for future se		are not el	Care	Provider's <b>original</b> signator reimbursement.  1 bursed Medica		Dat	e SSAN/Ta	x ID#		
Date Medical Care Provided (Arrange documentation in same order)	Name of Medical Provider		General Medical Expense Description. Include medical condition for over-the-counter items.		Patient Name Relation ship		Amount that is your responsibility	ASIFlex use only		
Please submit a DETA	ILED S	ТАТЕМЕ		al <u>Medical</u> Amount Req <del>u</del> ERVICES or INSURANC		→ FION OF I	BENEFITS (EOB	) statement		
As a participant of the Plan a period while I was cover be sought from any other adependent who is incapable relating to this claim, and the	n, I certify ed under source. A le of self hat unles	that all exp my employed Any claimed care. I full is an expense	t card reconnects for ween's Flexible Dependently understa	ceipts or statements with which reimbursement or payme e Spending Plan and that the at Care Assistance expenses we not that I am fully responsible payment or reimbursement is al income tax on amounts paid	nent is claimed by expenses have not were provided for e for the sufficier is claimed is a prop	submission t been reimbi my dependency, accuracy per expense u	of this form were incursed and reimburser under the age of and veracity of all under the Plan, I may	curred during ment will not 13 or for my I information		
Employee's Signature							Date			
ASIFlex P. O. BOX 6044  Submit Form to ASIFlex ALONG WITH SUPPORTING DOCUMENTATION										

COLUMBIA MO 65205-6044 Internet <a href="http://www.asiflex.com">http://www.asiflex.com</a> Toll-free fax (877) 879-9038
Online Claims Submission <a href="https://my.asiflex.com">https://my.asiflex.com</a>

## **Claim Filing Requirements**

- 1. Print your name, address, social security number or employee ID (EID) as appropriate and your employer's name.
- 2. List expenses by date & arrange the supporting statements in the same order. Please circle the service dates on your documentation. If you have several statements from the same provider, you may subtotal them and list them on one line with a range of dates.
  - Day care claims complete the Dependent Care Assistance section
  - Health care claims complete the Unreimbursed Medical Benefits section (The amount column should be the amount you are requesting after any insurance payment or provider discount for each expense).
- 3. **Enclose required documentation**\*. A written statement from the dependent care or medical (Dr., hospital, pharmacy, etc.) provider of the service or an insurance company benefits statement showing all of the following:
  - The name of the dependent care or medical service provider,
  - The date or range of dates of medical service or day care. Although this date may be the same as the date paid <u>it</u> must be clear on what date the service was provided. The services must <u>have already been provided</u>.
  - A description of the service provided (for example, for health care, "dental cleaning", or for day care "day care"),
  - The name of the person or persons receiving the medical or dependent care, and
  - The <u>cost</u> of the service, <u>not</u> just the amount paid.

\*Dependent Care claims only. - You may <u>either</u> provide documentation from the day care provider <u>or</u> have the <u>provider complete</u> the Dependent Care Assistance Section, then sign on the "Provider's Signature" line and date the signature. You do not need to do both.

Requests filed without the above documentation <u>cannot</u> be processed and will be returned.

- 4. **Sign** the claim form.
- 5. **Keep** copies for your tax records.
- 6. *Mail* to the address on the front of this form, submit the claim online, or *Fax to (877) 879-9038*. This is a toll-free number but employee use of an office fax machine may not be appropriate. Please check with your employer before using an office fax machine

*Online Claims Submission*: In order to submit claims online, you must 1) have high-speed internet access, 2) be able to scan your supporting documentation into one or more PDF files that are less than 812K (8MB) in size each, and 3) know your P.I.N., which you can find on your enrollment confirmation, or you may obtain by calling ASIFlex's customer service center (800) 659-3035. The website for online claims submission is <a href="https://my.asiflex.com">https://my.asiflex.com</a>. **Emailed claims will not be accepted.** 

Over-the-counter medicines & drugs: Additional filing requirements for plans allowing these under the medical FSA:

- The receipt or documentation from the store must include the name of the drug printed on the receipt. This information must be provided by the store, not just listed by the participant on the receipt or on the claim form.
- To claim vitamins, herbs or nutritional supplements, you must have a written diagnosis of the medical condition and "prescription" of all specific items for that condition on file with the claims office. You must renew this physician notice every 12 months and file it with the claims office with the first claim submitted for those items each plan year.

*Orthodontics:* Requests may be reimbursed for a reasonable monthly payment on or after the payment is due and paid. The payment must be a reasonable approximation of the value of each month's service. You may only file claims for orthodontic payments while treatment is in process. You must submit a paid receipt from your orthodontist or a photocopy of the monthly coupon and your check. Pre-payments are not allowed. You must submit a written statement from the orthodontist showing the charge for the initial installation work, when it was completed and a paid receipt to claim an initial down payment or appliance fee.

*Medical equipment:* Requires a letter from a physician every 12 months stating the nature of your medical condition, the specific equipment needed and that the equipment is essential to the treatment.

Claims payment and account information available 24 hours a day 7 days a week: - Complete history including available funds online at <a href="https://www.asiflex.com">www.asiflex.com</a> (Account Detail). You will need your P.I.N., which you can find on your enrollment confirmation, or you may obtain by calling ASIFlex's customer service center (800) 659-3035.

Claim forms: You may copy this form or obtain forms online at http://www.asiflex.com

## Resources

Customer Service: (800) 659-3035
Customer Service Email: asi@asiflex.com
Online claims submission: https://my.asiflex.com

Toll-Free Claims Fax: Customer Service Website: Claims mailing address: (877) 879-9038 <u>www.asiflex.com</u> P.O. Box 6044 Columbia, MO 65205